Service Area	Current Performance	Tier - Name	Hyperlink to Business Plan Spreadsheet
Governance & Partnerships		Tier 1 - Governance & Partnerships	\cc-file-ms-02\bpandpm\$\Business Planning\1. Governance & Legal\2019-20\Tier 1 - Governance & Partnerships 18-22.xlsm
Resources	No Objectives Set		
Commercial Services		Tier 1 - OD & Business Support	\\cc-file-ms-02\bpandpm\$\Business Planning\3. Commercial\2019-20\Tier 1 - OD & Business Support 2018-22.xlsm
Social Services	No updates	Tier 1 - Provider Services	\\cc-file-ms-02\bpandpm\$\Business Planning\4. Social Services\2019 -20\Tier 1 - Provider Services 2018-22.xlsm
Regeneration & Community Services		Tier 1 - Infrastructure	\cc-file-ms-02\bpandpm\$\Business Planning\5. Regeneration & Community Services\Tier 1 - Infrastructure 2018-22.xlsm
Education		Tier 1 - Education & Youth	\cc-file-ms-02\bpandpm\$\Business Planning\6. Education\2019-20\Tier 1 - Education & Youth 2018-22.xlsm

### **Quarterly Reporting**

Copy 'Environmental Objectives' sheet to replace

									В	RAG	Stat	us						
Ref.	Objective Description	Accountable Officer		201	8/19			201	9/20			202	/21			2021	/22	
		Officer	Q1	Q2	QЗ	Q4	Q1	Q2	QЗ	Q4	Q1	Q2	QЗ	Q4	Q1	Q2	QЗ	Q4
	Supporting the integration of Forward Plan objectives into council Corporate Business Plans and providing quarterly reporting	Andrew Parker	-	-	-	-												
	Link to Blaenau Gwent Well-being Plan and Public Service Board	Andrew Parker	-	-	-	-	-											
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Progress Filter

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Time Period	Quarter 1 (April - June) 2019-20	Quarter 2 (July - September) 2019-20	Quarter 3 (October - December) 2019-20
Progress Summary		Attended the Environment Champion Meeting, and discussion on aligning recycling arrangements across council building. Arrangements to be implemented across Floor 4a.  Discussion also ensued about supporting wildlife/nature at Council location, which will be explored.  The PSB Well-being Annual Report made good links with the environment and nature theme, which has included lived experience case studies on climate change, case studies on community volunteers from denvel Wildlife Trast, the Get out in Nature well-being roadshow, and sucessful BG on the Move project.	Unable to attend Environment Champions meeting in October.  Alignment with the BG on the Move project from the PSB has been positive with successful wildlife mural in Ebbw Vale and the completion and launch of the trail, including the installation of intrepretation boards and art pieces along the trail.
Challenges & Mitigating Actions			
BRAG			

									E	RAG	Stat	us						
Ref.	Objective Description	Accountable		201	8/19			201	9/20			202	0/21		20		1/22	
		Officer	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
	intention of OD to take further steps towards implementation of a "paperless office" via the further development of the iTrent system and the roll-out of the self service functions	Emma Stockham	-	-	-	-	-											
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Progress Filter	
Quarter	

Time Period	Quarter 1 (April - June) 2019-20	Quarter 2 (July - September) 2019-20	Quarter 3 (October - December) 2019-20
Progress Summary			Whilst this is a long-term,ongoing process, progress has been made in the following areas: Streamlining of processes eg, reduction in submission of sickness paperwork, increased use of e-mail and staff discouraged from printing of focus ments unless absolutely necessary, development of Manager and Employee-Self-Serve (First), including introduction of electronic payings and First Osio for staff and elected members and mileage claims are also now submitted electronically, Self-Serve also allows employees to amend personal details electronically for excluding the need for paperwork. Facility for submission of subsistence claims experted using the need for paperwork. Facility for submission of subsistence claims experted the sense submitted to DMT (20.1 to an and set of the review of origining mail, a report that been submitted to DMT (20.1 to mandate the introduction of electronic correspondence to staff, although this will require further radification.
Challenger & Mitigating Actions			
BRAG			Green

Progress Filter

									В	RAG	Stat	us							
Ref.	Objective Description	Accountable Officer		201	8/19			201	9/20			202	0/21			202	/22		
		Officer	Q1	Q2	Q3	Q4	Q1	Q2	QЗ	Q4	Q1	Q2	Q3	Q4	Q1	Q2	QЗ	Q4	
	Green Infrastructure team (Environment Act leads) to attend Provider Managers meeting annually	Mark Morris / Mary Welch	-	-	-	-	-	-	-										
	Encourage nature friendly management at our Provider Services outside spaces	Mark Morris / Mary Welch	-	-	-	-	-	-	-										
	Engage our citizens and staff with the environment through involvement in environmental projects within our Provider Services	Mark Morris / Mary Welch	-	-	-	-	-	-	-										

Time Period	Quarter 1 (April - June) 2019-20	Quarter 2 (July - September) 2019-20
Progress Summary		
Challenges & Mitigating Actions		
BRAG		

							BRAG Status    2019/20   2020/21   2021/22   Q4   Q1   Q2   Q3   Q4   Q1   Q2   Q3     -											
Ref.	Objective Description	Accountable		201	8/19			201	9/20			2020	0/21			2021	/22	
Kei.	Objective Description	Officer	Q1	Q2	QЗ	Q4	Q1	Q2	QЗ	Q4	Q1	Q2	QЗ	Q4	Q1	Q2	Q3	Q4
	Work towards the Local Development Plan (LDP) aims, including the production of Green Infrastructure Supplementary Planning Guidance	Chris Engel	-	-	-													
	Maintain and enhance biodiversity and improve ecosystem resilience on council owned land, particularly with regard to Section 7 priority species and habitats in partnership with community groups, Gwent Wildlife Trust and others.	Chris Engel	-	-	-	-												
	Ensure that the Council Embraces the Well-being of Future Generations Act across the service functions and contribute to improving educational standards in relation to biodiversity. (KPI INF 7)	Chris Engel	-	-	-	-												
	Support the Local Nature Partnership (LNP) in its work as a strategic partnership of organisations and individuals directing and delivering nature conservation in both Torfaen and Blaenau Gwent boroughs, at local and wider landscape scales.	Chris Engel	-	-	-	-												
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Progress Filter

Time Period	Quarter 3 (October - December) 2019-20	Quarter 4 (January - March) 2019-20
Progress Summary		
Challenges & Mitigating Actions		

									В	RAG	Stat	us						
Ref.	Objective Description	Accountable Officer		201	8/19			201	9/20	_		202	0/21			2021	/22	
		Officer	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	QЗ	Q4	Q1	Q2	Q3	Q4
	Engage schools and students via educational sessions and eco-councils and embed sustainability	Claire Gardner																
	Green Infrastructure team (Environment Act leads) to attend a Head Teachers meeting annually	Claire Gardner			-	-												
	Encourage nature friendly management on school grounds	Claire Gardner	-		-	-												
	Engage young people with the environment through the youth service	Jo Sims			-	-												
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#### Progress Filter

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Time Period	Quarter 1 (April - June) 2019-20	Quarter 2 (July - September) 2019-20	Quarter 3 (October - December) 2019-20
Progress Summary	The Education Transformation Manager is the designated Environment Champion for the Education Discortants, supporting discretants, exhapting discretants, exhapting independent and initiatives. All Education Transformation Projects involve the Council's Environment Department, with the aim of ehancing the ecological environment, alreviewing BREEAM excellence, carbon reduction and energy efficiency targets on new build projects, and securing school engagement with the environment agenda.  The Youth Service facilitated various programmes throughout the school year which included inter picks, considering sustainability and has introduced recycling measures with the young page in all off scenture. Plans are in algae for the Wolfille Trust and breaty clearances as aprt of the summer programme.	The Education Transformation Manager is the designated Environment Champoon for the Education Directories, supporting directories, chools and office-based engagement and initiatives. The ET manager attended the Environment Champions meeting in August 2004 and shared school-based practice, Issues and ideas to support future regogenement. All Education Transformation Projects involve the Council's Environment Department, with the aim of ehancing the ecological environment, Atleheving BEEAM excellence on new build projects and carbon reduction and energy efficiency targets Le. the Six Bells Project, which conducted in September 2013, and securing school engagement with the environment agenda. The 50 Ecologist and Transformation Manager plan to meet in the environment agenda. The 50 Ecologist and Transformation Manager plan to meet in the action-term, in color to develop a school engagement training almost to the environment agenda.  Summer programme included a weekly project linked to the Wildlife Trust, litter and river bank clearance, beach litter pick.	The Education Transformation Manager is the designated Environment Champion for the Gaustion Directories, supporting directories, schools and office-based engagement and initiatives. The ET manager attended the Environment Champions meeting in August 2200 and shared school-based practice, issues and ideas to support future engagement. All Education Transformation Projects involve the Council's Environment Department, with the aim of ehanching the ecological environment, achievening BERGEM excellence on new build projects and curbon reduction and energy efficiency targets Le. the Six Bell project, which conducted in September 2033, and Securing School engagement with the environment agends. The BC Ecologist and Transformation Manager junt to meet in February, in order to finalise the school engagement strategy alinged to the environment agends.
Challenges Mitigating Actions		N/A	
BRAG	Green	Green	